

National Heavy Vehicle Accreditation Scheme Maintenance Management System

It is the aim of the management and employees of Freight Assist Australia Pty Ltd to provide quality, reliability, and customer satisfaction. Maintenance Management policies and procedures are in place commencing with planning of activities by management to ensure that a do it right first-time approach is the key to:

- Quality service
- Safe operations
- Reliability
- Productivity
- Customer satisfaction


The primary objective of the Maintenance Management System is to ensure:

- That all vehicles owned and operated by Freight Assist Australia Pty Ltd are capable of being proven as roadworthy and safety of all users of the vehicles owned and operated by Freight Assist Australia Pty Ltd.

The Suspension roadworthiness of the vehicles owned by Freight Assist Australia Pty Ltd is maintained by systems incorporating:

- Daily checks for each nominated vehicle for each day that it is in operation
- Procedures for reporting, recording and repair of suspension e faults
- Procedures for assessing and monitoring the report of faults
- Procedures for planning and monitoring regular vehicle servicing and maintenance
- Review of policies, procedures, and instructions for the maintenance management system
- Documented procedures define the authority, responsibility and the interrelation of the personnel employed by Freight Assist Australia Pty Ltd who perform and verify the operation of the Maintenance Management System
- Vehicle to be loaded to within concessional maintenance guidelines at all times and operated to limits of the nominated road network as set by road authorities and local councils.

This Maintenance Management System has been approved as an organisational standard by Freight Assist Australia Pty Ltd, who holds the day to day responsibility for the overall management of the Maintenance Management System.

Authorised Officer Signed: 

Position: General Manager

On behalf of Freight Assist Australia Pty Ltd

Dated: 09/08/2021

